

# Introduction





# Welcome!!!

- What is the EBAN 3D Collaborative?
- What does EBAN stand for?
- What did we learn in first EBAN Experience and how will the 3D Collaborative be different?
- Who is involved?
- What are the ground rules?
- What will we be doing today?
- Who can I approach with questions?





# What is the 3D Collaborative?

The 3D Collaborative brings health care professionals, patients and community members together to reduce diabetes disparities.

Five teams will identify culturally specific best practices to improve diabetes health knowledge, explore healthy lifestyle choices, and eliminate barriers to care for African American and African born populations.

Teams will learn and apply basic quality improvement processes to improve health outcomes and community health.





EBAN is a symbol from the Asanti people of Ghana. It represents security, safety and trust. It was chosen as the symbol of the EBAN experience to represent the coming together of cultures to improve the health of all.



# What did we learn from the EBAN Experience?

- The year-long format worked; however it was difficult for many to make 4 full-day sessions.
- This time we have reduced the number of full day sessions and increased frequency of collaborative sessions.
- It was hard to sustain commitment of community advisors for the full year.
- Offer stipend with quarterly payments based on attendance at collaborative sessions and team meetings.
- Participants learned a great deal from community advisors.
- Some teams ended up with few or no community advisors on their teams.
- Need to recruit more patients and community members to teams to gain sustained and varied input.
- Desire to be more sustainable and reduce the amount of paper we use.





# What are the goals for this collaborative?

- Open dialogue between communities and health care professionals about health and culture.
- Complete a quality improvement project by the last meeting of the collaborative.
- Learn about the communities served by HealthPartners and better understand how culture influences health.
- Create a peer group of culturally informed leaders in quality improvement.





# What are the ground rules?

- Respect for everyone
- Civility
- What is said here, stays here
- Patient privacy - an absolute rule
- Everyone is an equal member of the team
- If something is not going well, talk with the 3D Collaborative leadership team





# What are we doing today?

- Introducing ourselves
- Getting to know each other
- Setting the Context for why the work is so important?
- Highlight success stories – what is working?
- Lunch
- Understanding medical and community perspectives
- A paradigm shift is needed
- What to expect at the next learning session







# Announcements

- Bathroom location
- No smoking on grounds
- Evaluation Form in your folder
- Have fun and make some new friends!



# Who Can I approach with questions?

## EBAN Leaders

Debra Bryan,  
Director Collaborative Learning

Sharon Kopp-Huth,  
Program Manager

Cindy Nelson Kaigama,  
EBAN Consultant





# Teams and Team Leaders

<b>Team</b>
<b>Adults &amp; Senior Clinic and Endocrinology</b>
<b>Midway Clinic</b>
<b>Center for International Health</b>
<b>Park Nicollet Minneapolis Clinic</b>
<b>Riverside Clinic</b>

