

Care On-Going



Learning Session IV
December 16, 2011

Aim

- How we can establish safe and effective transitions of care from Regions Hospital to Westside and Open Cities community clinics, in order to, reduce all-cause, non-elective, 30-day readmission rates, of self-pay patients, by 5% by December 31, 2011.



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Progress

- EBAN Open House @ Regions Hospital
 - More intentional about outreach
 - Directed approaches to reach out to community churches and other organizations
 - Increase community visibility



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Progress

- RETURN TO SENDER LEAN TEAM
 - Multidisciplinary team that is addressing, consent, d/c summary completion and electronic record sharing in a timely manner, and collection of adequate PCP and clinic data for admitted patient



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Progress

- Regions Hospital overall rate of readmission - 9.65% (**lowest in 4 years**).
- To be determined- % of self-pay patients from this data



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Progress

- Saint Paul Promise Neighborhood
 - Effort to ensure all children succeed in School by engaging residents to develop cradle-to-career support
 - 250 block area in the Summit-University and Frogtown neighborhoods, in St. Paul
 - HP Midway a part of Solution Action Group



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Learning Experiences

- Having a repository of QI projects is necessary
- EFFECTIVE and CONTINUAL communication can prevent duplication of work
- Easy to form unintentional silos



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Questions



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